



The Release Content Profile showcases our innovative, good-for-industry features that deliver bottom-line performance improvements for Aloha customers. Each release better aligns Aloha POS with the emerging business and operational needs of its user community. We produce a profile to coincide with each planned release throughout the year. Below is the featured release content for POS v6.5.



## GUEST EXPERIENCE

**Split Checks and Items Equally with One Button Touch** You can now split both the check and items equally, across each separate check, with the touch of one button. This significantly increases speed of service in situations where there are multiple guests at a table who want to split the check equally, but each guest needs a separate check.

**Validate Aloha Loyalty Single Use Comp Cards** Now, when several customers at a table each have a onetime-use Aloha Loyalty comp card, the POS only performs a check to determine if each card has been used previously. This enhancement increases overall speed of service because the employee handling the order does not have to create a separate check to apply each onetime use comp.

**Reflect Aloha Loyalty Discount at the Check Level** This new enhancement displays the regular price of each ordered item on the guest check, and then reflects the Aloha Loyalty Real Time discount at the check level, rather than the individual item level. This eliminates confusion as to what the original item prices were before the system calculated the discount amount that appears on the check.



## STAFF OPERATIONS

**Create Interactive Clock In and Clock Out Messages** The Interactive Message feature enables you to create a message in the form of a question, and solicit a 'yes' or 'no' response from one or more employees at clock in or clock out, when you can't meet with them face-to-face. You can also configure the system to provide a manager alert, based on the response.

**Display 'Printed Check' Status on FOH Floor Plan** This table management feature displays two new indicators next to a table on the FOH floor plan, to indicate if a guest check was printed for the table, as well as how much time has elapsed since the check last printed.

**Increase Number of Characters Allowed for the Comp 'Must Enter Name' Field** We increased the number of characters allowed in the 'Must Enter Name' field on the Comp screen from 13 to 20 so you can capture information other than the typical employee name. For example, you might want to capture the reason for the comp when completing a transaction, and have that information appear on customized reports.

**New Threshold Type for Cash Tip Declaration** Employees can now declare their cash tips only, and the Aloha system will automatically add the non-cash tips to the employee's total declared tip amount.

**Navigate to Floor Plan from WWT Button** Table Service customers who use Floor Plan can navigate directly to the Floor Plan screen from the Working with Tables (WWT) screen.

## Provide Access to Reroute Video Groups When Using QSR Video

When a customer interfaces QSR video with the Aloha POS system and sets an event to reroute video groups, the Reroute Video Group button now becomes available on the FOH terminal, thereby providing access to reroute video groups, as needed.



## MANAGEMENT AND ANALYSIS

**Control Settings to Employee Security Options** We developed a new enhancement that enables you to specify login requirements by job code, which forces all employees under the designated job code to log in securely, and prevents a manager or other employee with "Edit" privileges in Employee Maintenance from changing or disabling the required login method, once set.

**Include Voided Item Information on Drawer Checkout Report** Prior to v6.5, you were able to include the number and total sales value of the voided items that occurred during a shift, on the Audit and FOH Employee Checkout reports only. Now, for Aloha Quick Service, you can also include the voided item information on the FOH Drawer Checkout report.

**Include Cleared Item Information on Drawer and Employee Checkout Reports** Similar to the Void Totals on the Drawer Checkout enhancement, you can now include the number of cleared items on both the FOH Drawer Checkout and FOH Employee Checkout reports for Aloha Quick Service. This enhancement shows the number of cleared items and total sales value of the items the employee removed (cleared) from a guest check before sending the order to the kitchen.

**Resize Labor Scheduler Windows** By popular demand, you can now resize the user interface window for the basic Aloha Labor Scheduler application. This eliminates unnecessary scrolling when you work with schedules that include a large number of employees.

**Create Labor Groups for Logical Assignments** This feature enables you to indicate if a labor group is configured for reporting purposes, or for other job code-related reasons, such as interactive clock in/clock out messages. This allows you to leverage the job code grouping aspect of Labor Groups, without skewing any labor-related reporting.

**Display First Name for Clock In and Server Information Messages** The first name of each employee now appears in the 'Employee' drop-down list, when you configure Clock In and Server Information messages in the BOH for Aloha Table Service. This reduces confusion if a manager does not know the ID of the employee or if several employees have the same last name.

# Aloha POS v6.5 Release Content Profile

**Increase Number of Revenue Center IDs to 9999** You can now use up to 9999 revenue centers to summarize income from different sections in the restaurants. This enhancement accommodates large, multi-store environments. The revenue center number appears on all FOH and BOH reports.

**Support Primary and Global Users for Public Cash Drawers** We enhanced the Public Cash Drawer functionality to support a single primary owner, along with global, public cash drawer users. Now, when a cash drawer is assigned to an employee in Aloha Quick Service, the manager is also able to access the cash drawer, as necessary.



## PAYMENT PROCESSING

**Introducing Aloha Payment Guard** Radiant Systems introduces Aloha Payment Guard, which is available when you use Radiant Payment Services (RPS) and RBS WorldPay™. Current data security standards require that sensitive cardholder data be stored in an encrypted format. Aloha Payment Guard takes data security a step further and replaces the sensitive cardholder data with a unique identifier, also referred to as a “token,” immediately after authorizing the transaction and sending it back to the site.

With Aloha Payment Guard, you gain:

- Increased trust — Rest assured that all card data from every credit transaction is processed within a tightly secured environment.
- Ease of working with one provider — Work with one supplier providing a highly secure and highly integrated payment system. Aloha Payment Guard is a carefully designed point-of-sale feature, not a bolt-on to your technology solution.
- Increased speed-of-service — Maximize profits with increased speed-of-service. The tight integration that Aloha Payment Guard provides reduces processing time and lets sales happen faster.

**Enhance Encryption for Payment Processing** We implemented AES 256-bit encryption for payment card and cardholder data, to safeguard transactions. This enhancement provides increased industry-standard encryption security for sensitive data both within the Aloha system and for data transmission over public networks for payment card authorizations and approvals.

**Add Radiant Payment Services Processor to EDC** We are pleased to add our own Radiant Payment Services processor to the list of supported payment card processors in EDC.

**Support Key Enhancements for Chase Paymentech™** We now support several key features for the Chase Paymentech processor, including:

- The Chase Paymentech processor now accepts prepaid gift cards, including American Express, Visa, and Master Card. They also have the ability to accept partial payment authorizations when using prepaid gift cards. This allows the customer to determine exactly how much of the bill they want to put on their card, when paying their check using a prepaid card.

- We now support Chase Paymentech credit card processing using the contactless (RFID) credit card payment method. This solution, which is available for American Express, Visa, and Master Card, increases both speed of service and card security because the credit card never has to leave the customer's hand.
- To increase fraud protection, Chase Paymentech is now a supported processor for the Address Verification System (AVS), used to submit a cardholder's zip code along with the payment transaction, for zip code verification. Furthermore, when the zip code the cardholder provides does not match the zip code on file, Paymentech (and RBS WorldPay) return a response code that prints on the voucher.
- You can now use Chase Paymentech to process debit card payments in the United States, as well as authorize debit cards in Canada (over a high speed connection).



## OWNERSHIP EXPERIENCE

**Enhance Password Security** This enhancement effectively increases Aloha Manager and EDC password security by implementing strong, complex password usage, which complies with Payment Card Industry Data Security Standards (PCI DSS). We implemented additional password security features, including **password history**, which prevents an employee from using the same password for a certain number of password changes; **password lockout**, which locks an employee out of the system after a specific number of failed login attempts; and **password expiration**, which forces an employee to change their system password after a designated number of days.

**Support ViVOPay® 4500 and 4500m Payment Devices** We are pleased to offer support for both the ViVOPay 4500 and ViVOPay 4500m contactless (RFID) payment systems. The ViVOPay 4500 recognizes a tapped payment card and the ViVOPay 4500m recognizes both a tapped or magnetic stripe card.

**Enhance PMS Capabilities** We developed several enhancement features to support the PMS, such as multiple tax categories for room charge postings and support for PMS posting through the Aloha Connect interface (i.e. COM).

Additional PMS enhancements include:

- Communication with the PMS server using a TCP/IP connection, for greater accessibility and faster responses.
- The PMS interface now handles multiple account pages, when there are more than eight accounts set up under one room or house account. You can quickly navigate through one or more ‘page’ screens to locate a specific account for posting purposes.
- We increased the number of PMS sales categories to 16 and the room number field now allows between 16 to 19 characters.
- We created an interface to support player tracking software (i.e., Tavern Tracker).

